

WESNET's Safety Net Australia project presents

Technology Safety Summit 2017



WESNET

The Women's Services Network

Conference website

www.techsafety.org.au/techsummit

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WELCOME!



SAFETY NET AUSTRALIA

Welcome to the second Annual Technology Safety Summit. We are very pleased to have you join us and look forward to an amazing two days of learning more about technology and violence against women.

This is the second of what has now become an annual technology safety summit that brings together technologists, professional frontline services, police, legal, justice, academic, and government agencies who are all working to assist women who are experiencing technology-facilitated abuse and gender-based violence.

We thank our principal sponsor, Telstra, for supporting this event for the second year in a row. Telstra's generous support has made this Annual Technology Safety Summit a reality.

We also give a big thank you to our other major sponsors. This year we are grateful for the support of our eSafety partner, the Office of the eSafety Commissioner, with whom we work on a regular basis to share ideas and knowledge around the cyber-related aspects of technology facilitated abuse. A big thank you to Uber for being a Gold Sponsor this year. We also thank Facebook and Google for their ongoing support of our work and this event.

WESNET's Safety Net Australia project works to train and advise frontline agencies on how to recognise technology-facilitated abuse, how to use technology to increase safety, and how to turn the tables on perpetrators to hold them accountable.

As technology advances and changes, so do the methods and ways in which violence and control are perpetuated. Abusers, stalkers and those who look to gain from exploiting women have access to more tools and technologies than ever before.

Yet technology is not the culprit. The true offenders are individuals who use power and control to harm others by harassing, monitoring, stalking, impersonating, humiliating, trafficking and exploiting.

At the same time, technology is not neutral, and those of us who use technology, build technology, and create policies around technology can make a difference.

We have a great line up of keynotes and other speakers from Australia and the USA. We hope you will enjoy the balance of plenaries and the choices of the practical concurrent sessions that we have in our program this year.

Finally, thank you for being a part of this conversation as we strategise on how technology can help survivors of abuse and create a world where abusers are held accountable.

– WESNET Safety Net Australia Team

SOCIAL MEDIA GROUND RULES

While we love the power of social media and its ability to connect people and share information, we believe it should be used responsibly too. We definitely want you to use social media at the Technology Safety Summit. However, here are some ground rules.

1. Don't educate abusers.

In some of the sessions we'll be talking about very specific ways abusers misuse technology to stalk, harass, and abuse. Please do NOT share this content on social media or elsewhere online.

You can talk about how survivors can strategise safely and raise awareness about the issue, but don't give specific examples of how abusers misuse technology. For example:

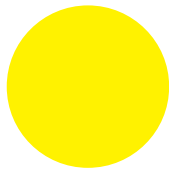
- **Bad:** Abuser can hide a GPS behind the dashboard of a car to track a victim's real-time location.
- **Good:** Survivors can use two-step authentication on many of their social media and email accounts for more security!

2. Get consent.

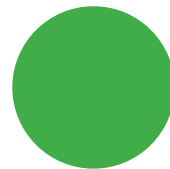
Before you share what someone said or take a photo of someone, please ask permission. To make it easier, we're asking delegates to put a sticker on their name tag to show if they're willing to be photographed. If someone doesn't have a sticker, just ask. If you need a sticker, pick one up from registration.



Red:
No photos/
videos.



Yellow:
Ask permission
first.



Green:
Go for it! I will
strike a pose!

We are committed to respecting your privacy, which means if there is any official press, filming, or photography, we will let you know. We will make sure there is space for those who do not want to be filmed or photographed. We will try to give as much notice and transparency, but in case you miss it, don't hesitate to ask.

Having said all this, we intend to be on social media throughout the event! So follow us on Twitter @WESNETAustralia and Facebook.com/WesnetAustralia.



Follow us:

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Summit hashtag: #techsummitAU

PROGRAM THURSDAY 26 OCTOBER

8:30	Registration <i>Ground Floor Open Space</i>		
9:00 – 10:15	Welcome and acknowledgement of country <i>Function Hall on Ground Floor</i> Julie Oberin, National Chair, WESNET Opening Keynote Andrew Scott, Head of Technology, Telstra International Keynote Cindy Southworth, Founder of Safety Net and Executive Vice President, National Network to End Domestic Violence		
10:15 – 10:45	Framing the summit <i>Function Hall on Ground Floor</i> Karen Bentley, National Director of Safety Net Australia, WESNET Technology-facilitated abuse can be a very broad issue. Taking an overview of the purpose and goals of the Technology Safety Summit, this session will set out the context and framework for the rest of the conference.		
10:45 – 11:00	Morning tea <i>Level 1 Open Space</i>		
11:00 – 12:30	Technology facilitated abuse: the fundamentals <i>Concurrent sessions</i> Repeated at 13:30 Learn fundamental technology safety concepts, and the technologies that are most often misused in the context of domestic violence and sexual assault. Choose from three workshop options.		
Choose from one of these concurrent sessions	Online spaces and abuse Room 1&2 Heidi Guldbaek Learn how abusers misuse online space; identify privacy and safety risks associated with online data, and review strategies survivors can use to protect their online privacy.	Phones and location Room 3&4 Erica Olsen Discover the different ways a phone can track a survivor's location; how a survivor's location information gets shared; and explore strategies for increasing location privacy.	Networks and surveillance Room 8 Kaofeng Lee Learn how different devices, such as computers, cameras and Wi-Fi routers, can be used to spy on survivors; discuss how to identify devices that are being used to surveil; and learn strategies and solutions that are useful for survivors.
12:30 – 13:30	Lunch <i>Level 1 open space</i>		
13:30 – 15:00	Technology facilitated abuse: the fundamentals <i>Concurrent Sessions</i> (Repeat) Learn fundamental technology safety concepts, and the technologies that are most often misused in the context of domestic violence and sexual assault. Choose from three workshop options.		
Choose from one of these concurrent sessions	Online spaces and abuse Room 1&2 Heidi Guldbaek	Phones and location Room 3&4 Erica Olsen	Networks and surveillance Room 8 Kaofeng Lee
15:00 – 15:15	Afternoon tea <i>Level 1 open space</i>		
15:15 – 15:45	Keynote <i>Function Hall on Ground Floor</i> Noelle Martin, Survivor and Activist		
15:50 – 16:50	Working together: a cross-sector dialogue <i>Function Hall</i> Facilitator: Cindy Southworth Panellists: Julie Oberin, Erica Olsen, Bryan Franke, Regan Carr, Helen Campbell OAM. Addressing technology facilitated abuse in domestic violence and sexual assault cases is more than the work of just one sector. It requires a strong systems response to holistically address the needs of survivors, and to hold offenders accountable. This panel will explore approaches, lessons learned, and challenges of working together to address technology facilitated domestic violence and sexual abuse in our communities. This panel will offer perspectives from a range of different sectors including front-line NGO services, US and Australian law enforcement, and legal services.		
16:50 – 17:00	Closing Session – Summary & Wrap <i>Function Hall on Ground Floor</i> Julie Oberin		

PROGRAM FRIDAY 27 OCTOBER

Morning

<p>9:00 – 10:15</p> <p>Choose from one of these concurrent sessions</p>	<p>Investigating technology facilitated abuse: American & Australian perspectives Room 1&2 Marc Hogan & Bryan Franke When perpetrators use technology to stalk, harass and intimidate victims, law enforcement often face additional challenges in investigating and prosecuting these crimes. Investigating these crimes can be time-intensive because of the increased amount of information that needs to be analysed; resource-intensive because in some cases new investigative tools need to be used; and difficult to prosecute because current laws may be too restrictive. Presented by two law enforcement experts, this session will explore how they manage these realities, while investigating and holding offenders accountable.</p>	<p>Internet of things: living in a digitally connected world Room 3&4 Kaofeng Lee & Ayyoob Hamza As smart technologies become a common part of daily life, many are worried about the security and privacy of these devices. Particularly for survivors of domestic violence and sexual abuse, smart technologies may be used by perpetrators to threaten their privacy and safety. This workshop will discuss issues and concerns for survivors of domestic violence and sexual assault when perpetrators misuse smart technologies in survivors' homes. The workshop includes an overview of privacy and security issues as well as practical tips on the internet of things.</p>	<p>Technology safety for women with disabilities Room 8 Bonnie Millen & Erica Olsen For some survivors of abuse, the importance of safe access to technology is heightened due to disability. Explore what technology safety means for women with disabilities in the context of domestic violence, including those women who are reliant on assistive technologies.</p>	
<p>10:15 – 10:30</p>	<p>Morning tea Level 1 Open Space</p>			
<p>10:30 – 11:00</p>	<p>Keynote <i>Function Hall on Ground Floor</i> Julie Inman Grant, eSafety Commissioner</p>			
<p>11:00 - 11:05</p>	<p>Move to concurrent sessions</p>			
<p>11:05 - 12:20</p> <p>Choose from one of these four concurrent sessions</p>	<p>Image-based abuse Room 1&2 Nicola Henry & Karen Bentley This presentation explores the terminology challenges, as well as the scope, nature, prevalence, causes and impacts of image-based sexual abuse. Responses to this issue are also explored, including civil and criminal justice responses, primary prevention campaigns, and other mechanisms that aim to provide some relief to victims.</p>	<p>Legal responses to tech-facilitated domestic violence Room 3&4 Helen Campbell & Leanne Sinclair It can be tricky trying to figure out what legal options your clients have when they are victims of technology-facilitated abuse. This session will cover the legal implications and remedies relating to technology-facilitated abuse in Commonwealth, Victorian and New South Wales jurisdictions.</p>	<p>What's hAPPening in the world of apps Room 8 Facilitator: Kaofeng Lee Panellists: Amanda Karpeles (Safe Tag), Emily McGuire (SmartSafe+), Rina Garner (Daisy) This workshop will examine three popular smartphone apps that can be useful for survivors of domestic violence and sexual assault. Developers of these apps will discuss their apps' purpose, how they work, and take questions from the audience.</p>	<p>Uber listening session Room 9 Cindy Southworth & Uber Share your questions, ideas, and concerns about Uber and the role technology plays in on-demand transportation. Uber is a technology application that connects riders and drivers — providing mobility options for riders and flexible economic opportunities for drivers. Women are not just riders in the backseat, but also earning money as drivers behind the wheel.</p>

PROGRAM FRIDAY 27 OCTOBER

Afternoon

12:20 – 13:10	Lunch <i>Level 1 Open Space</i>		
13:10 – 14:10	Q&A with technology companies <i>Function Hall</i> Facilitator: Cindy Southworth Panelists: Mia Garlick (Facebook), Samantha Yorke (Google), Jason Holandsjo (Telstra), Jasmeet Kaur (Uber)  What are technology companies doing to address violence against women and technology facilitated abuse? Hear from Facebook, Google, Telstra and Uber in a conversation facilitated by Cindy Southworth. This session is sponsored by Google.		
14:10 – 14:15	Move to concurrent sessions		
14:15 – 15:30	Choose from one of these concurrent sessions Facebook: Practical safety tips workshop and audience feedback <i>Room 1&2</i> Mia Garlick Dive into specific security and privacy settings that survivors and practitioners can use to increase their safety on Facebook. Even if you think you are on top of your Facebook settings, this workshop will cover some of the lesser known tools and offer practical guidance and tips. Presented by Facebook staff, you will have a chance to ask questions and provide feedback to Facebook.	Securing your home network <i>Room 3&4</i> Bryan Franke The last home revolution was indoor plumbing and electricity. Today's home revolution is the home wireless network. It connects more than just laptops and smartphones; a home wireless network connects gaming consoles, television, digital assistants, and even smart devices. This workshop will discuss ways to secure your home wireless network and other security considerations when using wi-fi.	Tech Abuse in Diverse Communities <i>Room 8</i> Maria Dimopolou & Maya Avdibegovic Explore the nuances of technology safety, digital inclusion and technology-facilitated abuse, as they relate specifically to women from culturally and linguistically diverse communities. This session is an opportunity to identify service, program and knowledge gaps, barriers to tech safety and digital inclusion for these groups, and opportunities for collaboration.
15:30 – 15:45	Afternoon tea <i>Level 1 Open Space</i>		
15:45 – 16:15	Keynote <i>Function Hall on Ground Floor</i> Celeste Liddle, Feminist Blogger		
16:15 – 16:50	What's next: emerging technology and innovative tools <i>Function Hall on Ground Floor</i> Facilitator: Julie Oberin Join technology safety experts from Australia and the US in this panel session as they talk tech, including emerging issues and topics around technology-facilitated abuse. You will be given a glimpse into various technologies they are seeing in the field and those that are currently emerging, such as spyware alternatives, internet of things, and virtual reality. We'll also dip into how tech can be used for good through counter speech, empowerment, and evidence.		
16:50 – 17:00	Closing <i>Function Hall on Ground Floor</i> Julie Oberin		

MC AND KEYNOTE SPEAKERS



JULIE OBERIN
NATIONAL CHAIR,
WESNET

Julie Oberin is the CEO of Annie North Women's Refuge and Domestic Violence Service in regional Victoria. She has worked in the domestic and family violence (DFV) sector for more than 25 years. Julie has published, delivered conference papers nationally and internationally on DFV and homelessness, and undertaken important research on women's domestic and family violence services across Australia. She is an experienced practitioner both working with women and children who have experienced violence, and also with men who have used violence against family members.

Julie is the National Chair of WESNET (the Women's Services Network), Australia's peak women's organisation working on the elimination of domestic and family violence. She is contract manager of the Australian Women Against Violence Alliance. Julie is a member of a wide range of committees and boards at the regional, state, national and international levels.

She was a member of the COAG Advisory Panel on Violence Against Women and co-chaired the Technology Round Tables. Julie also regularly attends the Commission on the Status of Women at the United Nations, and has presented at several side events on technology-facilitated abuse and its intersection with violence against women.



ANDREW SCOTT
HEAD OF TECHNOLOGY,
TELSTRA

Andrew is the Head of Technology within Telstra's Chief Technology Office, and has been deeply involved in the telecommunications industry for over twenty years. During his career he has built software for an Internet Fridge, developed games for smartphones, led technology strategy for mobile wallets, and initiated Telstra's social network monitoring product. Currently, his team assesses new technologies from 5G to Augmented Reality to IoT, and develops long-term strategy for Telstra.

He is regularly asked to speak to customers and at conferences about technology trends and their impacts.



CINDY SOUTHWORTH
EXECUTIVE VICE PRESIDENT,
NNEDV

Cindy Southworth, Executive Vice President at the U.S. National Network to End Domestic Violence (NNEDV). She joined NNEDV in 2002 after founding the Safety Net Project in 2000 to address technology and violence against women. Ms. Southworth has worked closely with over 30 corporate leaders including 3M, Airbnb, Avon, Facebook, Google, Twitter, and Verizon. She has presented internationally in Australia, Austria, Canada, Denmark, Finland, Ireland, Lithuania, Mexico, the Netherlands, Portugal, United Kingdom, and at the United Nations. She makes frequent media appearances on CNN, MSNBC, and other major radio, television, and print media outlets.

Through the Safety Net Project, Ms. Southworth works with private industry, state and federal agencies, and international groups to improve safety and privacy for victims in this digital age. She has presented over 500 trainings to more than 43,000 advocates, technologists, corporate employees, and justice professionals, including over 50 international presentations and keynote addresses. She has testified before Congress and is on many task forces and committees that address justice, privacy, technology, and safety.

Ms. Southworth has a Master of Social Work degree and has worked to end violence against women for over 25 years at national, state, and local advocacy organizations. She is a founding board member of the Global Network of Women's Shelters and co-led the 2nd World Conference of Women's Shelters in February 2012. She has spent the past 19 years focusing on how technology can increase victim safety and how to hold perpetrators accountable for misusing technology. Ms. Southworth serves on the Trust/Safety Advisory Boards of Facebook, Airbnb, Uber, Pinterest, and Twitter.



NOELLE MARTIN
SURVIVOR ACTIVIST

Noelle Martin is currently completing her Law/Arts degree at Macquarie University. She has worked as a chess teacher and tutored in public speaking and English. She is a survivor of around 5 years of image-based abuse and sextortion.

After years of abuse, she spoke out publicly about her experiences and her story reverberated around the world. Since speaking out, she has contributed in some small way to the criminalisation of image-based abuse in NSW and to a potential Commonwealth civil penalty regime that could help combat image-based abuse.

Noelle is now an activist who uses her voice and story to raise awareness about image-based abuse, and to fight for justice and change for victims.

She hopes one day to work in the area of social justice, women's rights or human rights.



JULIE INMAN GRANT
eSAFETY COMMISSIONER

Julie Inman Grant was appointed as the eSafety Commissioner in January 2017.

Julie has extensive experience in the non-profit and government sectors, and spent two decades working in senior public policy and safety roles in the tech industry at Microsoft, Twitter, and most recently Adobe.

Julie's career began in Washington DC, working in the US Congress and the non-profit sector before taking on a role at Microsoft. Julie's experience at Microsoft spanned 17 years, serving as one of the company's first and longest-standing government relations professionals, ultimately in the role of Global Safety Director for safety policy and outreach.

At Twitter, Julie headed up Public Policy for Australia and South East Asia, managing a range of public policy issues, including online safety and countering violent extremism. Julie also built Twitter's 'Rules and Tools' for safety, and conceptualised and piloted #PositionofStrength, which now serves as Twitter's global female safety and empowerment program.

Most recently, Julie served as Director of Government Relations Asia Pacific at Adobe, where she worked with governments across the region on issues such as innovation and digital transformation, creativity and STEM skills development, and cybersecurity.



CELESTE LIDDLE
FEMINIST BLOGGER

Celeste Liddle is an Arrernte woman, an opinion writer, a trade unionist and public speaker. Currently serving as the National Aboriginal and Torres Strait Islander Organiser of the National Tertiary Education Union, Celeste started her blog Rantings of an Aboriginal Feminist in June 2012. A mere six weeks after she started it, Celeste had a piece picked up for publication by Daily Life and since then has written for a number of publications. Along with Daily Life (Fairfax), Celeste's work has been seen in The Guardian, New Matilda, Tracker Magazine and others, and she has contributed chapters to anthologies such as Pan Macmillan's Mothers and Others.

Celeste is also an accomplished panellist and public speaker. She has appeared at the Bendigo Writers' Festival, All About Women, Women of the World, Cherchez La Femme and a number of others. She has been a regular voice on radio as well, in particular giving comment to the National Indigenous Radio Service, CAAMA and ABC Radio National. In 2016, she delivered the International Women's Day Address for the Queen Victoria Women's Centre and also gave the Molly Hadfield Oration for the City of Darebin.

Celeste has a Bachelor of Arts with Honours in theatre and drama from La Trobe University, as well as a Graduate Diploma in Arts (political sciences mainly) from the University of Melbourne.

In her time both writing and speaking, Celeste has gained a certain notoriety and a fair bit of praise for delivering tough topics in concise and accessible ways. Mixing a bit of anecdote and humour as she goes along, Celeste takes her lead from many amazing Indigenous thinkers who have inspired her along the way.

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MAYA AVDIBEGOVIC

Maya Avdibegovic is the Strategic Advisor, Sector & Diversity at Family Safety Victoria, the first government agency dedicated to ending family violence. The agency is leading the implementation of many of the government's family violence reforms, including establishing and operationalising 17 Support and Safety Hubs across Victoria, establishing a Central Information Point, which will allow police, courts and government services to track perpetrators and keep victims safe and establishing and housing the new Centre for Workforce Excellence to build workforce capacity and capability in partnership with the sector.

Maya was born in Bosnia and graduated from Sarajevo University. She fled war-torn Bosnia in 1992 and lived in Germany for three years before migrating to Australia in 1995.

Maya is MBA qualified and highly skilled in strategic and business planning, innovation, operational, financial and change management.

From 2009 to 2017, as the CEO of inTouch, Multicultural Centre against Family Violence, she transformed the organisation from its grassroots level to becoming a national leading agency.

Being a refugee and a migrant herself, Maya is passionate about supporting migrant women and their families to settle in Australia and have equitable access to services.

KAREN BENTLEY

Karen Bentley is the National Director of Safety Net Australia, WESNET, which examines the intersection between domestic violence and technology. Karen helped establish the program in Australia in 2011 by working with the US-based Safety Net program. A tech enthusiast and strong women's advocate, she combines both passions to lead and manage WESNET's work on technology safety. Major projects include the WESNET-Telstra Safe Connections program, which provides smartphones to women impacted by domestic and family violence, and the Safe Technology for Women project that provides advanced technology safety training to frontline agencies.

Karen has been working with the violence against women sector for nearly 20 years. Her career began in the Australian Public Service where she worked in different departments over 14 years, including as a senior executive in the Department of Prime Minister and Cabinet where she managed the Partnership Against Domestic Violence program. She went on to run a successful management consultancy business for 10 years, working predominantly with government and NGOs. She has held board positions in domestic/family violence or Sexual Assault Services. Between 2008-2012 she worked in a high security women's refuge in Victoria.

HELEN CAMPBELL, OAM

Helen Campbell is the Executive Officer of Women's Legal Service NSW, a statewide specialist community legal centre for women. She is a lawyer with over 20 years' experience in the community and public sectors. In addition to her legal qualifications she is a Master of Women's Studies and holds a Diploma in Frontline Management.

In 2011, she obtained funding to establish an online legal support service for community workers assisting women escaping domestic violence. This innovative model, now known as Ask LOIS, is an effective way of connecting with workers in rural regional and remote areas, with over 200 active members. Ask LOIS is free to join here: <http://www.asklois.org.au>

In 2014 she received a grant from the Australian Communications Consumer Action Network to research and produce information guides, training and resources to assist women experiencing technology-facilitated stalking and abuse. These resources can be accessed here: <http://www.smartsafe.org.au/legal-guides>

REGAN CARR

Inspector Carr commenced with the Queensland Police Service (QPS) on 24 November 1986 and has over 30 years' service.

Prior to undertaking the role of the QPS, State Domestic Family Violence Coordinator and Manager of the Domestic, Family Violence and Vulnerable Persons Unit Inspector Carr held a number of positions including general duties and as a Detective with the Child Protection Investigation Unit (previously known as the Juvenile Aid Bureau), Criminal Investigations Branch, and State Crime Operations Command. In 2005, Inspector Carr was promoted to Detective Senior Sergeant as one of the inaugural QPS Suspected Child Abuse and Neglect representatives. Inspector Carr worked for many years in the area of child protection and in 2009 represented the QPS on a whole-of-Government Future Directions Project for the protection of children in Queensland.

In addition to her extensive experience as a QPS Detective, Inspector Carr has contributed widely to many other organisational projects including managing the 'Policing Smaller Communities' project and contributing expertise as a member of the QPS Flood Crisis Review Group.

Inspector Carr has been awarded the National Police Service Medal, National Medal, National Emergency Medal, Queensland Police Service Medal, the Queensland Flood and Cyclone Citation, and the Queensland Police 150 Years Citation.

Inspector Carr holds a Bachelor of Applied Science Degree (Psychology).

MARIA DIMOPOLOUS

Maria Dimopoulos is the Chair of the National Migrant and Refugee Women's Alliance. She is nationally and internationally recognised as an expert specialising in the intersections of cultural diversity, gender equality and the law. As Managing Director at MyriaD Consultants, she has had extensive experience in policy formulation for Government, research for social planning and community education. Much of Maria's work has been aimed at promoting and enhancing cultural diversity and gender informed approaches in the ongoing complex legal and political reform processes, and in ensuring the meaningful inclusion of diverse voices and perspectives in those reform processes. She also continues to deliver judicial education programs across Australia. Maria's expert contributions have included knowledge provision and advisory roles in access and equity, multiculturalism, gender justice, advocacy, bridging and supporting participation in mainstream processes, coordination, capacity-building, and piloting innovative projects. In 2008, she was appointed by the Federal government to the National Council to Reduce Violence Against Women and their Children. The Council provided expert advice to Government on reducing the incidence and impact of domestic and family violence and sexual assault on women and their children, and was tasked with the development and distribution of a National Plan of Action. Maria was also a member of the Access and Equity Inquiry Panel, which reported to Government in 2012 on the accessibility of government services to multicultural Australia.

BRYAN FRANKE

Detective Bryan Franke is a 29-year veteran of the Longmont Police Department, Colorado. He is currently assigned to, and was instrumental in forming, the Cyber Crimes Unit, as well as the development of the Boulder County Computer Forensics Lab, a combined computer forensics lab made up of personnel from four agencies. He has been qualified as an expert witness multiple times. Detective Franke has performed forensic examinations on computers, cell phones, GPS units and other portable devices such as tablets, external HDD and various types of flash storage. He is the President and Founder of 2C Solutions, LLC, an organisation dedicated to training other professionals on how to investigate, prosecute, and proactively monitor the use of technology by probation clients, as well as how to deal with various digital crime/technology based investigations.

MIA GARLICK

Mia's role as the Director of Policy, Australian and New Zealand at Facebook means that she often finds herself explaining Facebook's policies and products and providing best practice tips to a wide range of people, all informed by a healthy amount of time spent on the platform following people, businesses and interests. She's excited to join us to share some of these insights and hear your questions.

RINA GARNER

Rina Garner is the Project Manager for 1800RESPECT Marketing and Digital. In the three years that Rina has been with 1800RESPECT she has managed a range of digital content projects and been an integral part of the developing the new, trauma-informed website. 1800RESPECT has a range of digital resources, including the website, online service directory and the Daisy app. Rina will be speaking about the development of Daisy and the service it provides to people experiencing violence and abuse. Rina has a background in specialist writing, particularly in the digital context, as well as a social science degree in women's health.

HEIDI GULDBAEK

Heidi Guldbaek is a National Trainer for the Safety Net Project at WESNET, where she provides education and expert consultation to practitioners on technology-safety issues that impact survivors of domestic violence and sexual assault. She contributes to technology safety curriculum and content, and advocates for the needs of survivors in policy development and legal reform.

Heidi has worked in the anti-violence against women sector as an educator, advocate and activist since 2007. Prior to joining WESNET, Heidi worked towards overcoming women's structural oppression and injustice in her role as the National Law Reform Coordinator for Women's Legal Service Australia. She has extensive experience in working with victims and victim advocates to ensure that the voices of women escaping violence are heard in policy, program and legislation development.

Heidi is also a member of the Everywoman Everywhere Coalition, an international coalition of practitioners and survivors. She serves on the Mandatory Training and Prevention Education Sub-Committee, working to advance a grassroots-driven international convention on the prevention violence against women.

Heidi has a Bachelor Degree in Behavioural Science and a Masters Degree in Human Rights.

AYYOOB HAMZA

Ayyoob Hamza received his Bachelor's degree in Computer Science from the University of Colombo, Sri Lanka, and is currently a PhD. Candidate at the University of New South Wales in Sydney.

Prior to his research career, he worked at WSO2 Inc. as a Senior Software Engineer. He was one of the pioneers of WSO2's IoT Server. His research interests include Internet of Things, security, distributed systems, computer vision and software-defined networks.

DR NICOLA HENRY

Dr Nicola Henry is Associate Professor and Vice-Chancellor's Principal Research Fellow in the Centre for Global Research at RMIT University. Her research

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focuses on the prevalence, nature and impacts of gendered violence, including legal and non-legal responses to addressing and preventing violence. Her current research is focused on technology-facilitated sexual violence, and image-based sexual abuse.

Nicola is the lead Chief Investigator of an Australian Research Council (ARC) Discovery project on image-based sexual abuse in Australia, New Zealand and the UK, and lead Chief Investigator of a Criminology Research Council project on image-based sexual abuse in Australia. Her research with colleagues Dr Anastasia Powell and Dr Asher Flynn has led to law reform on image-based sexual abuse in multiple Australian jurisdictions.

Nicola has published widely in the gendered violence field, including the following books: *War and Rape: Law, Memory and Justice* (2011: Routledge); *Preventing Sexual Violence: Interdisciplinary Approaches to Overcoming a Rape Culture* (2014: Palgrave Macmillan); *Rape Justice: Beyond the Criminal Law* (2015: Palgrave Macmillan), and *Sexual Violence in a Digital Age* (2017: Palgrave Macmillan), as well as numerous articles in international peer-reviewed journals.

MARC HOGAN

In late 2015, several very tragic domestic violence deaths occurred on the Gold Coast. National attention became focused on domestic and family violence, and the emerging environment required new approaches. The Queensland Police Service, Gold Coast Police District, established a taskforce, embracing collaboration across government and non-government agencies and groups.

Detective Inspector Marc Hogan established the taskforce in January of 2016. In the time since, the taskforce has established an unblemished reputation as being innovative, progressive and a leader in the provision of high-end services for treating complex social harm environments. The taskforce has successfully developed sound approaches for mitigating the negative impacts of advancements in technology, and in understanding the role of policing in this area. Taskforce programs and systems have saved lives and provided greater safety for victims.

Marc holds a Master of Leadership and Management and other formal qualifications. He has completed the Queensland Social Leadership Australia program and has served as a board member with Non-Government Organisations involved in substance rehabilitation and health services.

JASON HOLANDSJO

Jason is the Chief Privacy Officer and Chief Compliance Officer at Telstra. He is responsible for setting and managing the overall Telstra compliance monitoring and reporting framework, as well as direct accountability for the Privacy, Ethics, Competition and Data Compliance programs.

Previously, Jason was the Chief Compliance Officer for the Toll Group, managing the design and implementation of Toll's global compliance program, including its privacy program, across Toll's operations in 55 countries.

Jason holds a Bachelor of Arts and Bachelor of Laws from Deakin University. He practised as a solicitor in a regulatory environment at ASIC and APRA and in private practice at Hall & Wilcox. Prior to joining Toll, he practised in-house at UniSuper and Australian Unity as part of their senior management teams in Operations.

AMANDA KARPELES

Amanda is the Director and CEO of Raise Digital Management and a lawyer and business leader with 20 years legal experience advising ASX listed Corporations, SMEs and individuals in WHS and injury law. Amanda has a degree in psychology and a strong sense of justice and integrity. Amanda is using her unique experience and skills developed during her forensic investigation of over a thousand injuries to disrupt what it means to be safe.

By deconstructing assumptions that plague traditional approaches used to keep people safe in a workplace, Amanda seeks to make safety something that is available to everyone when they need it. With this in mind she has developed SafeTag Emergency Messaging App.

Having recently obtained a Masters in OHS with Distinction, Amanda has begun using technology and smart phone software as a solution, proactively scaffolding people before things go wrong to ensure people everywhere can get real help sooner. Harnessing technology, she seeks to empower people to be more involved in their own safety. SafeTag App is the first module in a tool designed to deliver rapid and relevant communication. Amanda has recently launched her group manager dashboard to drive SafeTag further, the first step to ultimately achieve her strong passion: to help save lives and reduce injuries.

KAOFENG LEE

Kaofeng Lee is a National Trainer for WESNET Safety Net Australia, where she provides education and expert consultation to practitioners on technology-safety issues that impact survivors of domestic violence and sexual assault. Kaofeng develops technology safety curriculum, writes resource guides for practitioners and survivors of abuse, and has trained more than 10,000 practitioners in the United States, Australia, and internationally on issues of technology abuse, privacy, and victim safety.

Prior to joining WESNET, Kaofeng was a Deputy Director of the US National Network to End Domestic Violence (NNEDV) Safety Net Project. In her 9½ years with NNEDV, Kaofeng worked with victim service providers, technology companies, and policymakers to improve

safety and privacy for victims of intimate partner abuse. She has written Congressional testimony, administrative regulatory comments, and participated on committees that address privacy, technology, and safety.

Kaofeng's previous professional experience included working as a bilingual advocate for a local domestic violence program, editing for a publications and design agency, and providing project management for a top 5 accounting firm, where she learned that listening is most important, the Oxford comma reigns supreme, and obsessing over details is totally okay. Kaofeng has a Masters in International Relations from American University and a Bachelor of Arts in Journalism and Communication from Iowa State University.

EMILY MAGUIRE

Emily Maguire is the CEO of the Domestic Violence Resource Centre Victoria (DVRCV), a statewide resource centre supporting workers and families to help stop family violence.

Prior to leading DVRCV, Emily worked at Our Watch where she was involved in writing the National Framework to Prevent Violence against Women and their Children. She also designed and led Our Watch's innovative new Respectful Relationships Education in Schools project being established across over 20 schools in Victoria, and managed a range of other violence prevention initiatives targeting workplaces and capital city local governments.

In 2014, Emily led the development of the Australian Human Rights Commission's national workplace sexual harassment campaign, Know Where the Line Is, and has also previously worked at VicHealth where she managed a range of initiatives including the Creating Healthy Workplaces: Y Respect Gender project and VicHealth's innovative workplace focused Bystander Intervention Pilot Project.

BONNIE MILLEN

Bonnie is a proud woman with a disability and has been an active member of the Women with Disabilities Australia (WWDA) Management Committee for 3 and a half years. Professionally and in her spare time, Bonnie is an active advocate for women with disabilities, challenging the justice system, violence and abuse, and institutionalisation.

Bonnie is passionate about changing the world for women and girls with disabilities in Australia and globally. She has previously attended WESNET Technology roundtables, and technology and accessible communication has become a keen interest and critical consideration for women and girls with disabilities escaping violence and abuse.

Academically, she is in her final year of completing a Master of Policy and Applied Social Research via Macquarie University. Her interests lie in social policy and international relations. She is also a Girl Guide leader who actively promotes girls with disabilities to join and be part of a proud girl movement.

LEANNE SINCLAIR

Leanne Sinclair is the Associate Director Family Violence Response at Victoria Legal Aid (VLA) and is responsible for leading VLA's whole-of-organisation efforts to implement reform and innovation in family violence service delivery for the benefit of clients affected by family violence and of the community as a whole. Leanne is leading VLA's response to the recommendations for the Victorian Royal Commission into Family Violence and provides advice in relation to strategy, policy, legal issues and priorities relating to the provision of legal services, as well as designing and implementing projects to improve services.

Previously, as Program Manager Family Violence at VLA, Leanne was responsible for managing VLA's family violence services, coordinating and advising on law reform directions and strategic advocacy priorities as well as managing family violence projects throughout the state.

Leanne contributes to and sits on statewide law reform committees and stakeholder reference groups with the Department of Justice and Regulation. She undertakes legal file work, provides family violence and family law duty lawyer services, and acts as an Independent Children's Lawyer in Commonwealth parenting disputes, representing the best interests of children.

SAM YORKE

Sam works in Public Policy and Government Affairs at Google Australia, with a focus on privacy, safety and security. She is an accredited mediator, technology lawyer and policy advisor with almost twenty years experience working within the digital media and technology sectors, both in Europe and Australia.

Prior to joining Google, Sam established the regulatory function at the Interactive Advertising Bureau of Australia and worked as General Counsel and Asia Pacific Legal Director for Yahoo!'s Australian business. Sam also spent ten years working in London as a corporate attorney for Microsoft, where she supported the MSN business through a period of exponential growth and contributed to the launch of the Xbox consoles across Europe.

Sam has acted as a media spokesperson and is a regular public speaker on trends and challenges affecting the digital industry.

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